

## STUDENT REGISTRATION POLICY

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We regularly review and update our regulations and policies, including this policy. Accordingly, the following changes have been made from the Student Disciplinary Policy and Procedure in place during the 2024-2025 academic year.

Clause(s)	Description
9.2, 9.3, 10.2, and 10.4	Revised to provide clearer guidance regarding the determination of the last date of attendance in the case of intermittence or withdrawal.

### Key facts

You should familiarise yourself with the entirety of the Registration Policy, and we would particularly draw your attention to the following elements:

Clause(s)	Description
1.3	You are responsible for ensuring that you are registered on the correct course, and for the correct modules, by the first day of teaching for the course.
1.4	If you are not registered for a module, you cannot study, submit assessment, or be awarded credit for it.
1.7	Late enrolment is only possible within two weeks of the start of the study block and where you have met all of the following conditions: <ul style="list-style-type: none"> <li>i) it has been agreed by the University in advance;</li> <li>ii) your grounds for late enrolment are considered appropriate by the University;</li> <li>iii) where your Department has confirmed that there is a reasonable expectation that you can catch up;</li> <li>iv) where you accept that it is your responsibility to catch up, and that approval of a later start cannot be used subsequently as grounds for appeal or complaint.</li> </ul>
1.9	If you do not re-enrol, you may be assumed to have withdrawn from the University and may be considered at the next Assessment Board for any interim qualification to which you are entitled.
3.1	You must notify the University of any changes to your name or address details.
5.1	You are required to attend all scheduled sessions for the module(s) on which you are registered in accordance with the Academic Engagement Monitoring Policy.
5.4	If you are absent from the University for a consecutive period of four weeks within a study block you are unlikely to be able to satisfy the academic demands of your course. Inconsistent attendance patterns will result in one of the following: <ul style="list-style-type: none"> <li>i) intermittence;</li> </ul>

	ii) withdrawal; or iii) for the Health, Wellbeing & Support for Study policy to be invoked.
7.1	The maximum period during which a student may be registered for a taught award of the University is the length of the course plus three years (this includes any periods of intermittence, suspension or other absence).
8	You may transfer, when eligible, from one course to another within the first four weeks of each study block
9.2/10.4	When you intermit/withdraw your last date of attendance determines your tuition fee liability and student funding eligibility.
9.5	The University will determine the point in the academic year at which it is in your best academic interests to return to study. Your return date may be, in part, determined by module availability and scheduling.
10.6	Once you have formally withdrawn from your course by completing a withdrawal form, the University is legally obliged to inform your student funding body, and withdrawal may result in the loss of part or all of the funds that are paid on your behalf. For international students, the University will notify the UKVI that you have withdrawn; this will result in termination of your UK visa and you will be required to return to your home country immediately.
11	Should you wish to appeal a decision made under the Student Registration Policy you should follow the University's Appeals Policy and Procedure. Appeals should be made within twenty (20) working days of the date that you receive notification of the decision.

This policy should be read in conjunction with the [Admissions Policy](#), [The English Language Policy](#), [the Accreditation of Prior Learning Policy](#), [the Falmouth Academic Regulations](#), [the Fees Policy](#), [the Academic Engagement Monitoring Policy](#), [the Health, Wellbeing & Support for Study Policy](#) and [the Extenuating Circumstances Policy](#).

- 1.1 A student is a person registered by the University to follow a course of study.
- 1.2 At initial enrolment, you are registered for a course of the University. Registration shall be for the highest qualification offered for the course. You are responsible for ensuring that you are registered on the correct course, and for the correct modules, by the first day of teaching for the course.
- 1.3 If you are not registered for a module, you cannot study, submit assessment, or be awarded credit for it.
- 1.4 You are enrolled when you have been through a formal process at the beginning of each academic year that confirms your intention to be a student of the University. The 'academic year' means the period(s) between the date upon which a course commences and the anniversary of that commencement date. All students are required to enrol under their legal name. By enrolling, you agree to comply with the Academic Regulations.

- 1.5 Your status as a student is acquired on initial and periodic enrolment and terminates in the event of any of the following:
- i) you successfully complete your course of study;
  - ii) you formally withdraw from the course;
  - iii) you are deemed by the University as withdrawn by an assessment board through prolonged absence or for any other valid reason;
  - iv) you are recorded as having failed academically by the assessment board;
  - v) you are expelled from the University on financial, academic, disciplinary or any other valid grounds;
  - vi) your formal registration period has expired;
  - vii) you do not return from a period of intermittence within the specified time period of two academic years;
  - viii) your death.
- 1.6 Late enrolment is only possible within two weeks (exceptionally four weeks) of the start of the study block and where you have met all the following conditions:
- i) it has been agreed by the University in advance;
  - ii) your grounds for late enrolment are considered appropriate by the University;
  - iii) where your Department has confirmed that there is a reasonable expectation that you can catch up;
  - iv) where you accept that it is your responsibility to catch up, and that approval of a later start cannot be used subsequently as grounds for appeal or complaint.
- 1.7 Your enrolment is not complete until:
- i) the conditions of entry to the course, including the verification of your qualifications, have been satisfied;
  - ii) you have agreed to abide by all the University's Terms and Conditions;
  - iii) you have paid fees as prescribed in the Fees Policy or provided written evidence to confirm that a third party acceptable to the University (e.g. the Student Loans Company, Local Education Authority, Career Development Loan, etc.) accepts responsibility for the payment of fees;
  - iv) if you are returning from intermittence on grounds of ill-health you have met any requirements that may have been prescribed under the Health, Wellbeing & Support for Study policy;
  - v) any other administrative procedures, which may be determined from time to time by the University (e.g. the terms of a learning agreement), have been satisfied.
- 1.8 If you do not re-enrol, you may be assumed to have withdrawn from the University and may be considered at the next Assessment Board for any interim qualification to which you are entitled.
- 1.9 You are responsible for ensuring that the personal data the University collects at enrolment and holds in its records are accurate and up to date.

## **2 Student ID cards**

- 2.1 You must carry your student ID card at all times whilst on University premises, and may be asked to produce it at any time by a member of staff as proof of studentship and/or for identification purposes. Failure to comply when it is reasonable to require that such information is given may be regarded as a breach of discipline.
- 2.2 Replacement student ID cards will only be issued following the receipt of a charge determined annually by the University.

## **3 Contact details**

- 3.1 You must notify the University of any changes to your name or address. If you change your name this must be made in writing to Student Records with relevant proof. The University does not accept responsibility for letters, certificates or other written communication failing to reach you if you have not followed the correct procedure.
- 3.2 Any formal written communication from the University will be sent to your University email address and/or your local address during term-time and to your home address outside of term-time or where we have not been able to contact you at your term time address.

## **4 Medical registration/illness**

- 4.1 You should register with a local General Practitioner.
- 4.2 If you are suffering from, or have been in contact with, a notifiable disease (e.g. Measles)<sup>1</sup> you should provide written notification to the University within twenty-four (24) hours of diagnosis and you must not attend campus other than to gain access to your accommodation. You must not resume attendance until guidance from Public Health England or a qualified medical professional indicates it is safe to do so.
- 4.3 If an illness is materially affecting your submission of an assessment, you should follow the Extenuating Circumstances Policy. Supporting medical evidence may be required.

## **5 Attendance**

- 5.1 You are required to attend all scheduled sessions for the module(s) on which you are registered in accordance with the Attendance Monitoring Policy.
- 5.2 If you are absent due to illness or similar cause lasting seven consecutive days or less this may be covered by self-certification, except in cases when the period of absence includes submission deadlines for assessed work, for which you should apply for extenuating circumstances. Longer absences must be certified externally (for example, by your doctor).
- 5.3 You may not unilaterally decide to study remotely (e.g. online only) unless the course or module on which you are registered has been formally approved for delivery via distance learning, and the University has agreed that you may do so.

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<sup>1</sup> A full list of notifiable diseases can be found at: <https://www.gov.uk/guidance/notifiable-diseases-and-causative-organisms-how-to-report#list-of-notifiable-diseases>

- 5.4 If you are absent from the University (either through ill-health, non-attendance or intermittent attendance) for a consecutive period of four weeks within a study block you are unlikely to be able to satisfy the academic demands of your course. Inconsistent attendance patterns will result in one of the following:
- i) intervention under the Health, Wellbeing & Support for Study policy;
  - ii) intermittence; or
  - iii) withdrawal.

## **6 Mode of study**

- 6.1 Students may be full-time or part-time. Full-time undergraduate students (including those on courses with an integrated foundation year) are enrolled for 120 credits in any one academic year. Full-time students on full-time undergraduate accelerated courses or full-time taught postgraduate courses are enrolled on up to 180 credits in any one academic year.
- 6.2 Full-time students on the integrated foundation part of a taught postgraduate course may study either 60 or 120 credits in one or two study blocks. Part-time students are enrolled for a maximum of 40 credits in any University study block.

## **7 Duration of study**

- 7.1 The maximum period during which a student may be registered for a taught award of the University is the length of the course plus three years (this includes any periods of intermittence, suspension or other absence).
- 7.2 On completion of your course, or at the point you withdraw, or when you reach the maximum registration period permitted, you will receive the award for the highest qualification you have obtained.

## **8 Transfer between modules and courses**

- 8.1 You may transfer when eligible from one course to another within the first four weeks of each study block, incorporating transfer prior to the point of enrolment.
- 8.2 You can only transfer if you are in good academic standing (i.e. you have passed all modules from your previous attendance) and your ability to transfer may be restricted due to conditions of funding or visas.
- 8.3 You cannot transfer without applying and obtaining approval from the University to do so. Undertaking studies on the new course must only commence following confirmation from Student Records.
- 8.4 You may change the modules for which you are registered within the first two weeks of a study block, provided you continue to meet the regulations for the course. Requests to change must be confirmed by Student Records, if not you will remain registered for your original choices.

## **9 Intermittence**

- 9.1 Intermittence is a temporary break from study, normally lasting one academic year. You cannot decide to intermit without applying and obtaining approval from the University to do so.
- 9.2 When you intermit your last date of attendance determines your tuition fee liability and student funding eligibility.
- 9.3 Your course team will determine your last date of attendance. This will reflect the final day you actively engaged with your studies, either through online participation or in-person classes.

Please note the following conditions:

- The date must fall within the official term dates published for your course of study.
- In most cases, the date cannot be backdated more than four weeks before the submission of your form.
- In addition to the point above, the date must not be before the start of the study block in which your application was submitted.
- Exceptions may be made only in exceptional circumstances.

\* \* E.g. Death of the student, significant health or other personal challenges, conclusion of the engagement monitoring process, or extreme geopolitical crises (such as war) or natural disasters in your country of study.

- 9.4 If you are intermitting you are expected to return to your studies and your course is held open for you to return.
- 9.5 The University will determine the point in the academic year at which it is in your best academic interests to return to study. Your return date may be, in part, determined by module availability and scheduling.
- 9.6 If you have been intermitting for reasons of ill-health, you should not return to study until you are well enough to do so. Where the University has ongoing concerns for your health, based upon your prior engagement with Student Support or consideration under the Health, Wellbeing & Support for Study policy, you may be asked to meet some additional requirements (typically, provide satisfactory medical evidence, engage with Student Support and /or agree to a supportive action plan) prior to recommencing your course.
- 9.7 In no circumstances may a period of intermittence exceed two successive academic years.
- 9.8 Any formal written communication from the University will be sent to your University email address and/or your home address.

- 9.9 When intermitting you must keep the University informed of any changes to your contact details and respond to any requests for information in a timely fashion (and in any case, by any date noted within correspondence). Where no response is received you will be deemed to have withdrawn from your studies.

## **10 Withdrawal**

- 10.1 Withdrawal is the formal process of a student leaving the University.
- 10.2 When you withdraw/are withdrawn, your student status is terminated, and you are no longer registered with the University.
- 10.3 Your course team will determine your last date of attendance. This will reflect the final day you actively engaged with your studies, either through online participation or in-person classes.

Please note the following conditions:

- The date must fall within the official term dates published for your course of study.
- In most cases, the date cannot be backdated more than four weeks before the submission of your form.
- In addition to the point above, the date must not be before the start of the study block in which your application was submitted.
- Exceptions may be made only in exceptional circumstances. \*

\* E.g. Death of the student, significant health or other personal challenges, conclusion of the engagement monitoring process, or extreme geopolitical crises (such as war) or natural disasters in your country of study.

- 10.4 When you withdraw your last date of attendance determines your tuition fee liability and student funding eligibility.
- 10.5 Any formal written communication from the University will be sent to your University email address and/or your home address.
- 10.6 Once you have formally withdrawn from your course the University is legally obliged to inform your student funding body and withdrawal may result in the loss of part or all of the funds that are paid on your behalf. For international students, the University will notify the UKVI that you have withdrawn; this will result in termination of your UK visa and you will be required to return to your home country immediately.
- 10.7 Once withdrawn from a specific course, you cannot re-engage or be re-enrolled on to that course in the same academic year. You may however make a fresh application to resume studies on the same course or a different course in a subsequent academic year. Such applications will be considered on their individual merits and will take previous academic standing into account.

### **11 Appeals**

Should you wish to appeal a decision made under the Student Registration Policy you should follow the University's [Appeals Policy and Procedure](#). Appeals should be made within twenty (20) working days of the date that you receive notification of the decision.



## VERSION CONTROL

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PURPOSE/CHANGE	AUTHOR	DATE
Original document (separated from Academic Regulations) approved by AQSC circulation	QAE	September 2016
Substantial re-write and simplification of the regulations governing enrolment, intermittence, transfer and withdrawal (including renaming from the previous 'Regulations for registration, enrolment, transfer, attendance, intermittence and withdrawal')	QAE	13 August 2020
Update to calculation of maximum registration periods in 7.1 approved by AQSC	QAE	14 December 2020
Addition of clause 11 about appeals, updating of references to Academic Engagement Monitoring Policy, approved by AQSC chair's action.	QAE	25 August 2021
Reviewed for currency, as approved by Academic Board	QAE	8 August 2024
Amendments to clauses 9.2, 9.3, 10.2, and 10.4 approved by Academic Board.	QAE/SR	2 July 2025