

MUSICAL THEATRE SUMMER SCHOOL 2026 TERMS AND CONDITIONS

The booking of a ticket for the Musical Theatre Summer School 2026 at Falmouth University from Monday 17 – Saturday 22 August 2026 is regarded as acceptance of our Terms and Conditions.

These Terms and Conditions of booking and the cancellation and refunds policy (together, the “Conditions”) shall apply to the Musical Theatre Summer School (“we”, “our” or “us”) and made available to the participant (“you” or “your”).

Cancellation Policy and Ticket Protection

Musical Theatre Summer School participants must confirm in writing if they no longer wish to attend. Please contact the Musical Theatre Summer School organisers at boxoffice@falmouth.ac.uk to cancel your place.

Musical Theatre Summer School places may not be exchanged nor money refunded.

If you have added Ticket Protection to your Musical Theatre Summer School booking, it may be covered by the terms and conditions of that policy. Please visit the following website link for further information: www.falmouth.ac.uk/arts-centre/terms-conditions

No refund by Falmouth University will be made for non-attendance.

The University reserves the right to cancel any booking or event due to circumstances beyond the University’s reasonable control. In such event, any payment will be refunded in full (minus any Ticket Protection fees paid at the time of booking). We shall endeavour to contact you to notify you of any changes in advance.

If you are paying for a Musical Theatre Summer School place via an instalment payment plan, you may only be eligible for refunds up to the total amount paid at the time of cancelling your place and applying for a refund under the terms opted into if you add Ticket Protection at the time of making your original order.

Code of Conduct

To ensure that everyone taking part in the Musical Theatre Summer School has a rewarding and enjoyable time, we ask you to agree to and abide by the following code of conduct. The breach of any rule stated below may result in the restriction / cancellation of your attendance.

- The Musical Theatre Summer School takes place in the Academy of Music and Theatre Arts (AMATA) at Falmouth University, Penryn Campus. You will be expected to adhere to AMATA's Health & Safety regulations and to follow any emergency procedure, such as a fire drill, as directed by the venue staff. A full risk assessment has been carried out and is available upon request.
- Any damage to property, equipment and rooms will be charged to the participant.
- All events and activities that take place in AMATA work through mutual respect. Inappropriate or intimidating behaviour towards another participant or member of campus staff will result in cancellation of place at the Musical Theatre Summer School without any liability for a refund to be issued.

Promotional Materials

At the discretion of Falmouth University and Hall for Cornwall, photographs or videos may be taken of the participants at the Musical Theatre Summer School. We reserve the right, unless we are advised to the contrary in writing, to use these photographs or video clips as part of future Falmouth University or Hall for Cornwall promotional materials.

The Event

Upon payment of the ticket, you shall be entitled to:

- Participate fully in the Musical Theatre Summer School (August 2026) programme including the casting day on Monday 27 July 2026.

You acknowledge and agree that you are responsible for arranging and paying for your own travel, accommodation and other expenses connected with attending the Musical Theatre Summer School.

Data Policy

We need to hold information you provide to us for administrative and operational purposes. Summary information, which may include personal information such as contact details, will be provided by us to the event staff. Personal information you provide may also be made available to organisations involved in administering, organising the Musical Theatre Summer School.

You hereby consent to the processing, disclosure and transfer of your personal information for the purposes described above.

Warranties and Liability

Whilst we shall use reasonable skill and care with regards to organising and providing the Musical Theatre Summer School, we do not guarantee that you will receive any particular outcome or results in respect of your attendance at the event.

Under no circumstances shall our liability to you arising out of or in connection with these Conditions exceed the total amount payable by you to us in respect of the ticket fee. For the avoidance of doubt, our liability to you shall not extend to any indirect or consequential loss or damage suffered or incurred by you.

Notwithstanding the above, we do not exclude or limit our liability for:

- personal injury (including sickness and death) to the extent that such injury results
- from the negligence or wilful default of us or our employees; or
- fraud or fraudulent misrepresentation; or
- any breach of any obligations implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982; or
- any other liability to the extent the same cannot be excluded or limited by law.

General

We reserve the right to vary the Musical Theatre Summer School programme at any time.

Where a discounted ticket fee is claimed we reserve the right to confirm eligibility.

We are not responsible for the views or opinions expressed by speakers, sponsors, or other participants.

If performance of our obligations as set out in these Conditions shall be delayed by a Force Majeure Event, then we shall have the right to suspend without liability further performance of our obligations until such time as the cause of delay shall no longer be present.

For the purposes of these Conditions, a Force Majeure Event shall mean an event beyond our reasonable control including but not limited to strikes, lock-outs or other industrial disputes (whether involving a parties workforce or any other party), failure of a subcontractor to perform, failure of a utility service or transport network, power failure, telecommunication failure or internet failure, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, fire, flood, storm.