

**Partnership Provision Terms & Conditions**

1. **AGREEMENT:** By accepting an offer of a place to study with **DIME ONLINE**, you are entering into an agreement with EMU Education Limited (trading as “DIME ONLINE”) and **Falmouth University** (“the University”). Your offer letter, these standard terms and conditions and the documents referred to herein constitute your agreement with DIME ONLINE and the University.
  - 1.1 DIME ONLINE is a private provider of music education delivered within the UK frameworks for further and higher education qualifications.
  - 1.2 The University is a UK higher education institution with the power to award degrees, diplomas, certificates and other academic distinctions up to the level of taught Master’s in accordance with its Articles of Government.
  - 1.3 DIME ONLINE delivers your degree course on behalf of the University.
  - 1.4 Further to your acceptance of the offer outlined in (1), you will be asked to enroll and register as a student of Falmouth University. You will be sent an enrolment invitation approximately 2 weeks prior to the commencement of your course. Upon enrolment you will be asked to accept the regulations, policies, and procedures of the University, which can be accessed here:  
[www.falmouth.ac.uk/studentregulations](http://www.falmouth.ac.uk/studentregulations).

In particular, your attention is drawn to:

  - i. The Academic Regulations, which govern academic progression, retrieval, and degree classifications.
  - ii. Regulations for Registration, Enrolment, Transfer, Attendance, Intermittence and Withdrawal.- 1.5 You should be aware that, whilst you will be subject to University policy relating to your registration and academic progression, any procedural action may be administered by DIME ONLINE staff in equivalent and/or similar roles to those outlined in the University’s procedures; where procedural action is required, DIME ONLINE staff will work in accordance with the relevant University policy.
- 1.6 By enrolling with the University, you also agree to accept DIME ONLINE’s regulations, policies, and procedures, which can be accessed here:  
<https://www.falmouth.ac.uk/student-regulations/collaborative-provision>.

- In particular, your attention is drawn to:
- i. DIME ONLINE E-Code of Conduct
  - ii. DIME ONLINE E-Learning Policy
  - iii. DIME ONLINE Student Disciplinary Procedure
  - iv. DIME ONLINE Complaints Policy and Procedure
  - v. DIME ONLINE Student Finance Policy

- 1.7 Policies and regulations are updated and reproduced annually, and may be subject to modifications during the academic year. You will be notified of any changes by email to your Falmouth email account and/or via your Canvas virtual learning environment.
2. **OFFER CONDITIONS:** Where places are conditional according to the terms in your offer letter, DIME ONLINE reserves the right to withdraw the offer of a place in the event that you fail to meet these conditions.
3. **DATA PROTECTION AND DISCLOSURE OF PERSONAL INFORMATION:** The application procedure, registration and enrolment, and your academic progress will provide the University and DIME ONLINE with a range of information about you. The University will use this to support you on your student journey and for the administration and management of the University, including statistical analysis. Some information may be shared between the University and DIME ONLINE, including, but not limited to, the following:
  - i. your assessment marks and progression status for the purposes of confirming academic progression at Assessment Boards;
  - ii. your enrolment and registration status at the University, such that DIME ONLINE can administer attendance monitoring procedures and fulfil its duty of care requirements;
  - iii. information that may be relevant to the investigation and/or review process if you lodge an appeal against the outcome of an Assessment Board, or if you make a complaint about academic standards on your course;
  - iv. information that may be relevant to the investigation of academic misconduct under the University's Academic Integrity Policy.
- 3.1 Further, some of this information may be disclosed outside of DIME ONLINE and the University, either at your request or in your interest.
- 3.2 Further information concerning data protection can be found in Falmouth University's Student Terms & Conditions: <https://www.falmouth.ac.uk/student-regulations/student-terms>
4. **ENTITLEMENTS:** as a registered student of the University, you will be entitled to access:
  - i. Falmouth University Online Library Catalogue, e-books, and e-journals
  - ii. Online careers information via 'The Career Hub'
  - iii. Membership to the FXU Students' Union
- 4.1 Access to the above resources may be restricted depending on the country from which you are studying. It is your responsibility to ensure that you are aware of any restrictions that might apply to you and the impact that this might have on your studies.

5. **OTHER COSTS:** in addition to the acceptance and tuition fees outlined in the Student Finance Policy, there may be additional costs associated with your studies, which you will be required to self-fund; for example, you may be required to pay for additional support services, such as an enabler for learning support with difficulties arising from dyslexia. These costs will be payable to E-MU Education Ltd or the relevant private provider, as determined on an individual basis.
  - 5.1 Your acceptance and tuition fees do not cover any fees and costs associated with the following:
    - i. Re-sits/re-takes of modules and/or assessments
    - ii. Graduation costs
    - iii. National Union of Students card (NUS card)
  - 5.2 Details of any specialist equipment that you will need for your course are available on the website: <http://www.dime-online.org>
6. **PARTNERSHIP CONTRACT:** The partnership agreement between DIME ONLINE and the University is due for review and renewal in September 2019. In the event of non-renewal, the University and DIME ONLINE commit to ensuring that all currently enrolled students are given the opportunity to complete their degree course or equivalent qualification.
  - 6.1 You will be notified at the earliest opportunity, via your Falmouth email account, of any material changes to the partnership agreement between DIME ONLINE and the University, which affect and/or impact upon your studies.