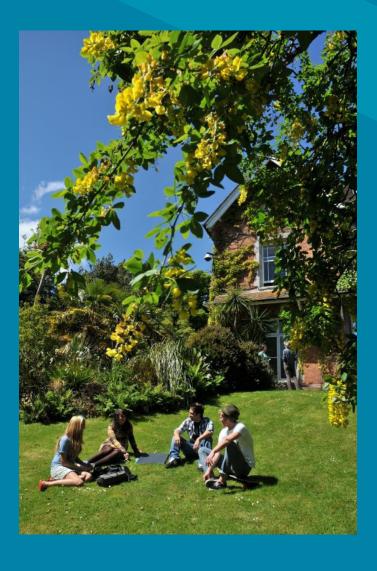
# Falmouth University Accommodation Guide



# Welcome

We know that where you live while you are studying will play an important role in your university life.
This guide provides all the information you'll need to make an informed decision about first year accommodation.





Welcome 02

# Life at Falmouth

The Falmouth University community is spread over two campuses, each connected by cycle paths, a frequent bus service and train line. Housing different subject areas and departments, they provide cutting-edge facilities and a creative hub for students, staff and visiting experts.

# **Penryn Campus**

With award-winning resources, the Penryn Campus houses an extensive library, sports facilities, pitches, refectory and one of the county's main events venues. Set in stunning grounds, it is envied by industry and constitutes our largest campus.

# **Falmouth Campus**

Just a walk from the beach and town centre, our Falmouth Campus offers a close creative community, friendly atmosphere, historic architecture and subtropical gardens. It's an ideal place to think, create and share ideas. Here you'll discover a well-resourced library, study areas, refectory, shop and bar.

# **Student Support Services**

Student Support information and reception centres are conveniently located at both Penryn and Falmouth Campuses. They provide confidential one-to-one advice and guidance to enable you to make the most of your university experience. Our support teams include The Compass help desk, Accessibility service, Dyslexia Skills, Living Support, Wellbeing, Counselling, Multifaith Chaplaincy and a Day Nursery.

### **Contact us**

The Falmouth office is located in Kathmor (across the road from the main campus) and the Penryn office is on the 1st floor of the Annexe (opposite The Stannary).

# You can call Student Support Services on:

Falmouth: 01326 213735 Penryn: 01326 370460

Email: studentservices@fxplus.ac.uk fxplus.ac.uk/study/student-support-services

If you have concerns which you would like to discuss prior to starting university we have services available over the summer so please contact us on the above numbers.

# FXU - Falmouth and Exeter Students' Union

The FXU represents all students from Falmouth University and the University of Exeter in Cornwall. We have departments covering advice and welfare, the student voice, sports and recreation, volunteering and fundraising. We're here for every part of your university experience, whether you want to get involved in extracurricular activities, volunteer in the local community or represent the issues of your fellow course-mates. For more information please visit

fxu.org.uk

# Mare to Live



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My experience studying at Falmouth was nothing short of amazing and really helped me grow as an individual ... One of the great things about studying in Falmouth is how friendly people are and the relaxed atmosphere. I could walk around town and see someone I knew every few minutes, making me feel like part of a community.

Huda Aziz / BA(Hons) Graphic Design





# **About Glasney Student Village**

Glasney Student Village is located within the grounds of Penryn Campus and accommodates over 1500 students in their first year. The 90-acre site has spectacular views over Falmouth and Penryn, the sea and surrounding countryside.

At Glasney Student Village you will have convenient access to a range of services to support your study and make the most of your time at university. It is only a 20-minute bus ride from Falmouth town and a ten minute walk from Penryn town centre.

You will share a flat with six or seven other students from Falmouth University and the University of Exeter. The en-suite bedrooms are fully furnished and have telephone and data points. We are able to offer students the choice of a single occupancy room with a double bed, or shared occupancy rooms furnished with either bunk beds or studybeds. All of our flats are nonsmoking. Each flat has a shared kitchen/living area.

All bunk bed rooms are arranged to provide workspace and IT access for two students. They offer a more affordable accommodation option at a cost of just 60% of the single occupancy rooms.

The studybed rooms offer cleverly designed study and living spaces for two students. With a revolving desk-tobed function and at a lower cost than our single occupancy rooms, studybed rooms offer a great compromise in both cost and shared living.

Students will be allocated their room preference based on availability at the time their application is submitted. A student will be placed on a waiting list if they are allocated a shared room but applied for single occupancy as their first choice. Single occupancy rooms are offered to students on the waiting list if and when they become available. Any students who find themselves alone in a shared room (e.g. after a roommate moves out) can choose to take the room at the single occupancy rate or remain sharing.

If students wish to continue sharing, they will either be required to move rooms to share with another student, or they will be allocated a new roommate. For more information about shared rooms, please refer to the information online at fxplus.ac.uk/live.

# What you get:

# **Each study bedroom contains**

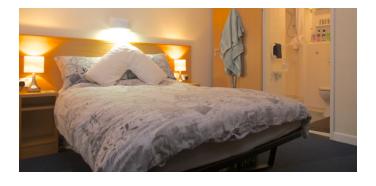
- Double bed/Bunk bed/Studybed
- Work desk and chair
   Wardrobe
- Telephone • En-suite shower room
- Secure entry system

# Each kitchen/living room is equipped with

- Fridge-freezers
- Microwave
- TV
- Vacuum cleaner
- Oven and Hob
- Table and chairs
- Iron and ironing board
- Kettle and toaster

# Additional facilities for residents in **Glasney Student Village include:**

- Out of hours support
- On-site campus patrols and CCTV
- · Bicycle storage
- Laundry facilities
- Free high speed Wi-Fi
- Rent includes personal possessions insurance and all utility bills



# About Tuke House

Tuke House is based right at the heart of the vibrant, historic town of Falmouth, within easy walking distance of Falmouth Campus, bars, shops and beaches.

Tuke House is a purpose-built cluster of 11 three storey buildings set around a central courtyard. The accommodation comprises 156 rooms divided into flats of five en-suite bedrooms with a single bed and shared kitchen/living area.

Tuke House provides an ideal location for those who wish to be close to the amenities that Falmouth town has to offer. Tuke House is just a short walk from local shops, cafes, restaurants, bars and beaches. The site is situated close to bus stops with regular buses to the Penryn Campus and Truro. Falmouth town train station is also a short walk away.

Traditionally, Tuke House is a popular choice with those studying the Foundation Diploma in Art & Design due to its close proximity to Wellington Terrace course facilities. There are also a limited number of rooms available to undergraduate students who would prefer halls of residence based in the town centre. The en-suite study bedrooms are fully furnished and have telephone and data points.



# What you get:

# **Each study bedroom contains**

- Single bed
- Work desk and chair
- En-suite shower room
- Wardrobe
- Telephone
- Secure entry system

### **Each kitchen comes with**

- Fridge-freezer
- Microwave
- Iron and ironing board
- Kettle and toaster
- Oven and Hob
- Table and chairs
- Vacuum cleaner

# Additional facilities for residents at Tuke House include:

- Site office open weekdays
- On-site maintenance support available
- Secure bicycle and surfboard storage
- · Out of hours security patrols and support
- Laundry facilities
- · Free high speed internet access

Rent includes personal possessions insurance and heating, lighting and energy bills (within a given quota above which additional charges may be made).

During periods of high demand, some rooms may be adjusted to accommodate two students.



Tuke House is always extremely popular. Whilst we would endeavour to accommodate students in their first choice of residence, demand for rooms at Tuke House may exceed availability.

# About The Sidings

The Sidings provides contemporary student accommodation for 233 students from the University of Exeter in Cornwall and Falmouth University and is conveniently located within a short walk of both Penryn Campus and the local amenities of Penryn. It is also close to Penryn Station, providing easy access to buses and trains to Falmouth and Truro.

The Sidings has 36 flats ranging in size from four to seven en-suite bedrooms. The bedrooms are fully furnished to a high standard and the large communal areas provide kitchen and dining facilities and a comfortable living space with sofas and a television.

The majority of rooms are standard size but there are a small number of medium and large rooms which are priced slightly higher - you can specify a preference for these in the notes section of the online application form. There are also six self-contained studios with en-suite and kitchenette. During periods of high demand, the larger rooms may be adjusted to accommodate two students.

The residence is managed by CRM, (Corporate Residential Management Ltd.). Their on-site management team are responsible for the letting administration, security, maintenance, cleaning, launderette, health and safety compliance and IT services.







# What you get:

# Each study bedroom contains

- Double bed (4 ft)
- Wardrobe
- Work desk and chair
- En-suite shower room
- IT data points for broadband and TV
- Free internet access

# Each kitchen/communal lounge area contains

- Fridge-freezer
- Oven
- Microwave
- Kettle and toaster
- Table and chairs
- Sofas

• TV

- Vacuum cleaner
- Iron and Ironing board
- Mop and bucket
- · Dustpan and brush

### **Each studio flat contains**

• Bed

- Wardrobe
- Work desk and chair
- En-suite shower room
- Kitchenette with combi oven, hot plates and fridge-freezer

# Additional facilities for residents at The Sidings include:

- Site office open weekdays 9.30am 5.00pm
- On-site maintenance support available
- Secure door entry system and CCTV
- Secure bicycle storage
- · Out of hours security patrols and support
- On-site support available from Resident Wardens
- Laundry facilities
- High speed internet access

Rent includes internet access, water, heating and lighting (within a given quota above which additional charges may be made).

# About The View

The View is centrally located in Falmouth town, minutes from the harbour. Falmouth Campus is a short walk away and there is convenient access to public transport which offer regular services to and from Penryn Campus.

Located in the heart of Falmouth you will have access to all aspects of this lively, picturesque coastal town. The beach is a ten minute walk away and you are just a stone's throw from Falmouth's boutique shops, bars, restaurants and coffee shops.

The residence comprises 17 purpose-built flats housing 82 students and is finished to an excellent standard. Each flat contains two to six bedrooms, a fully equipped shared kitchen/living area and shared bathroom/toilet facilities and a balcony area. The bedrooms are fully furnished. Some of the bedrooms have their own private balcony.

Please note that bed sizes can vary between 4ft and full size doubles so we recommend purchasing unfitted sheets.







# What you get:

# Each study bedroom contains

- Double bed
- Wardrobe
- Storage and Shelves
- Work desk and chair
- · Chest of drawers

# Each kitchen/living room is equipped with

- Fridge-freezer
- Microwave
- Kettle and toaster
- Iron and ironing board
- Sofas and coffee table
- Oven and hob
- Table and chairs
- Plasma TV
- Vacuum cleaner

# Additional facilities for residents in The View include:

- On-site security patrols and CCTV
- · On-call out of hours support
- · Secure storage facilities
- Laundry facilities
- Vending machine
- Free high speed Wi-Fi
- On-call maintenance manager available 24hrs a day

Rent includes personal possessions insurance and utility bills - internet access, water, heating and lighting.



# About The Warehouse

The Warehouse is a converted Grade II listed waterside development located in a spectacular location on the riverside in Penryn. You will find that it has the best of both worlds, located between the Penryn Campus and Falmouth. The site is a 20-minute walk to the Penryn Campus as well as being just minutes away from shops, bars and the picturesque estuary of Penryn. The bus stop is just a minutes' walk away and services run every ten minutes to the vibrant coastal town of Falmouth and to both campuses.

The residence comprises seven purpose-built flats housing 22 students and is finished to an excellent standard. Each flat contains two to four fully furnished bedrooms with double beds. There are large and fully equipped shared kitchen/living areas with dining tables, sofas and a television as well as a washer/dryer in each flat. The bathroom/ toilet facilities are shared.

The majority of bedrooms are standard in size but there are a number of larger rooms which are priced at a higher rate - although you cannot directly apply for these you can specify a preference in the notes section of the online application form. During periods of high demand, the larger rooms may be adjusted to accommodate two students.

# What you get:

### **Each study bedroom contains**

- Double bed
- · Work desk and chair
- Wardrobe and clothes rail Chest of drawers
- Storage and shelves

# Each kitchen/living room is equipped with

- Fridge-freezer
- Oven and hob
- Microwave
- Table and chairs
- Kettle and toaster
- TV
- Iron and ironing board
- Sofas
- Washer and dryer

# Additional facilities for residents in The Warehouse include:

- On-call out of hours support
- · Laundry facilities within each flat
- Free high speed Wi-Fi

Rent includes personal possessions insurance and utility bills - internet access, water, heating and lighting (within a given quota above which additional charges may be made).













# About Armyn House

Armyn House, found in the heart of Falmouth town is set in a prime location for both your living and study needs. The Falmouth Campus is less than a 15-minute walk away, while bus and train services to Penryn are close to your door. With beaches, bars and restaurants only a short distance from Armyn House, you have easy access to the best local hotspots.

The residence comprises eight purpose-built living areas housing 31 students and all are finished to an excellent standard. Each flat contains two to six bedrooms with access to fully equipped communal kitchen/living areas and access to shared bathroom/toilet facilities. The majority of rooms are standard in size but there are a number of smaller rooms with single beds, which are priced at a lower rate.

The site also offers additional facilities including a dining/ common room, a conservatory and communal study room, as well as a shared garden/patio.

# What you get:

### **Each bedroom contains**

- · Double or single bed
- Wardrobe
- Under bed storage
- Work desk and chair
- Chest of drawers
- Flatscreen TV

# Communal kitchen/living room is equipped with

- Fridge-freezers
- Microwaves
- Kettles and toasters
- Iron and ironing boards
- Sofas

- Ovens and hobs
- Tables and chairs
- Freeview TV
- Access to vacuum cleaners

# Additional facilities for residents at Armyn House include:

- · Out of hours support
- On-call maintenance manager
- On-site caretaker
- · Bicycle racks and secure surfboard storage
- Laundry facilities
- Free high speed Wi-Fi
- Purpose designed communal study space, common room and dining room

Rent includes personal possessions insurance and utility bills - internet access, water, heating and lighting.









# **About Maritime Studios**

Maritime Studios, positioned close to the Falmouth Docks and Marina, offers contemporary studio accommodation in a prime location. Situated close to the local station, it's ideal for making the most of the frequent train services to Penryn. Alternatively it's just a short walk to lectures for those studying at our Falmouth Campus. Maritime Studios is also enviably close to Falmouth's beaches, bars, restaurants and shops.

The residence comprises 146 single occupancy, self-contained studio apartments, finished to an excellent standard. Of these, 50 have been reserved for new students. Each studio apartment is equipped with an en-suite bathroom and furnished kitchenette with a washing machine/dryer. The site also offers a large communal area with spectacular panoramic sea views and a garden/BBQ area. All of the studios are non-smoking.

Maritime Studios is managed by Tower Property and Block Management who are responsible for the day-to-day management of the site, contracts and payments. An application for Maritime Studios is submitted through the accommodation office and if your application is successful we will pass your details to Tower Property and Block Management who will contact you to arrange your booking and issue a contract.

Please note that a deposit payment of £525 is required to secure the booking and the first instalment of rent is due on 1 September. The accommodation is available on a 44-week contract starting on 1 September 2015.

# What you get:

### **Each studio contains**

- Double bed
- · Work desk and chair
- Wardrobe and storage shelves
- Sink, microwave and electric hob
- · Washer and dryer
- Fridge with freezer compartment
- Shower, wash basin, mirror, toilet and heated towel rail

# The communal area is equipped with

- Table and chairs
- Plasma TV
- Sofas/armchairs
- Coffee table
- Vending machines
- Pool table

# Additional facilities for residents in Maritime Studios include:

- On-site security patrols and CCTV
- Free superfast broadband/Wi-Fi
- Large communal area with panoramic views
- Garden and bbq area
- Out of hours maintenance and security service









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# Further Information

As well as managing the student accommodation, our Accommodation Services team can offer an array of support, guidance and advice to students throughout your time at university.







# Price & contract lengths

Prices for our accommodation vary depending on room type, location and facilities. We offer free Wi-Fi with most accommodation options. Deposits vary depending on type of accommodation:

# **Accommodation guarantee**

We guarantee university owned, managed or approved accommodation to all first year home, EU and international undergraduate students and International postgraduate students (in their first year of study), providing applications are submitted by the deadlines.

Whilst we try to allocate students their preferred choice of accommodation this cannot be guaranteed; we therefore recommend that you list options in order of priority on the application form. Please note, during periods of high demand, we enter into agreements with approved accommodation providers in Falmouth and Penryn in order to increase the availability of university owned, managed or approved accommodation.

Self catered	Letting period - weeks	Room type	Weekly rent	Total
Glasney Student Village	42	Bunk bed en-suite Study bed en-suite En-suite	£75.74 £94.71 £126.28	£3181.08 £3977.82 £5303.76
The Sidings	42	En-suite Medium en-suite Large en-suite Studio en-suite	£126.42 £127.33 £129.29 £137.90 - £149.38	£5309.64 £5347.86 £5430.18 £5791.80 - £6273.96
Tuke House	40 Fdn 42 UG	Single en-suite Single en-suite	£111.86 £111.86	£4474.40 £4698.12
The View	42	Standard	£119.14 - £122.15	£5003.88 - £5130.30
Armyn House	42	Standard single Standard	£113.54 £117.18 - £119.14	£4768.68 £4921.56 - £5003.88
The Warehouse	42	Standard Medium Large	£120.61 £123.90 £128.10	£5065.62 £5203.80 £5380.20
Maritime Studios	44	Studio en-suite	£126 - £138	£5544 - £6072

<sup>40</sup> week contract (Foundation Diploma in Art & Design): Saturday 5 September 2015 - Saturday 11 June 2016

<sup>42</sup> week contract: Saturday 12 September 2015 - Saturday 2 July 2016

<sup>44</sup> week contract (Maritime Studios): Tuesday 1 September 2015 - Wednesday 6 July 2016

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# **Application deadlines**

First year home and EU foundation and undergraduate students: 31 May 2015

First year international foundation, undergraduate and postgraduate students: 31 July 2015

# Students with disabilities

There are a number of rooms suitable for students with disabilities, access needs or medical conditions; please make these known on your application form so that we can accommodate you with the most appropriate option. We are committed to providing a supportive environment for all our students. Please contact us to discuss any concerns or queries.

Laundry services	Accessible rooms	Cleaning services	Internet	Access to Penryn Campus	Access to Falmouth Campus
On site	✓	Communal areas	✓	On Penryn Campus	15 min bus/train or 45 min walk
On site	✓	Hallway only	✓	10 min walk	15 min bus/train or 45 min walk
On site	✓	Communal areas	✓	15min bus/ train or 45 min walk/20 min cycle	10 min walk
On site	x	Hallway only	✓	15min bus/train or 45 min walk/ 20 min cycle	5 min walk
On site	x	Communal areas	✓	15/20 min bus/ train or 1hr walk/ 30 min cycle	15 min walk
In flat	x	Hallway only	✓	15 min walk	10 min bus
In studio	$\checkmark$	Communal areas	$\checkmark$	20 min train	15 min walk

# How to apply

# Accommodation applications are made via Room Service, our online application system.

In order to complete an application you must have accepted and confirmed Falmouth University as your first choice. Accommodation information will be emailed to you once you have accepted an offer of a place.

# To register through Room Service and make an application you will need

- Your seven digit student ID number, which will be sent in an email with a link to our website (this is not your UCAS number)
- Your last name (or family name)
- · Your date of birth
- An email address that will be available to you through to October (a school or college email address is not suitable)

When you have successfully registered online, you will receive an automated email message with a validation code that will need to be entered the first time you log in. Once you have logged in you will be able to complete and submit an online application form.

When you log in to Room Service, you will be asked to provide details of at least one guarantor. You must gain your guarantor's consent to the provision of their personal details to us before doing so. A guarantor is usually a parent, guardian or family relation with whom we may communicate regarding your accommodation fees. The guarantor agrees to meet any outstanding costs that exceed the set deposit if the contracted person fails to pay.

Once you submit your online application you will receive an email confirming this. You can also log in to your online Room Service account to check the status of your application.

If you are unsure of your student number please contact the Admissions team. Once you have made an application for accommodation you will be sent an email detailing what happens next.

# Late applicants - get in touch

We recommend that those who miss the guaranteed deadline still contact the Accommodation Office to check availability and discuss options in the private sector.

You can reach us

Tel: 01326 253 639

Email: accommodation@fxplus.ac.uk

# **Further information**

# What to bring

You will need to provide your own bedding, cooking utensils and crockery. Please also note that the double beds vary in size (4ft - 4ft6) so you may wish to purchase unfitted sheets.

# What happens next?

# Tuke House, Glasney Student Village, The View, Armyn House, The Warehouse

If you are successful in your application for accommodation at one of the above listed residences you will be contacted via email when an accommodation offer has been made asking you to check your online Room Service account for details of your accommodation offer and contract. You will need to pay a £300 security deposit and agree to your contract online.

### The Sidings

If you are accommodated at The Sidings, we will allocate and then pass your details to CRM. You will then be required to continue your booking online using their system and will be asked to pay a £400 booking fee. CRM will then make you an offer of accommodation. Once the tenancy starts, the booking fee will be converted to the deposit which will be refunded providing there is no damage to the room/communal area at the end of the contract. You will also be required to pay the first four weeks rent ten days before the contract start date.

### **Maritime Studios**

Students accommodated here will be emailed via Room Service confirming that details have been passed to Tower Properties and Block Management. The team at Maritime Studios will then make contact with you directly to arrange your booking. Please note that you will need to pay a £525 booking fee which will be converted to the deposit and will be refunded providing there is no damage to the room/communal area at the end of the contract. The first instalment of rent is due on the first day of the contract (1 September 2015).

**Please note** If you do not complete the contract procedure by the deadline stated in the offer we give you, we will inform you that your offer of accommodation will be withdrawn. We will cancel your contract and return your deposit in full if you hold a conditional offer that is not confirmed. A further accommodation offer may not be made.

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# **Car parking**

We are committed to reducing our environmental impact, and agree a Green Travel Plan with Cornwall Council every year as part of our planning permission. Students (except for blue badge holders) are strongly discouraged from using a car. They are urged to use the excellent, heavily-subsidised public transport links. In addition, there is secure bike storage at points all around both campuses and at the various accommodation sites. More information on travelling sustainably around Falmouth and Penryn can be found within the Green Travel Guide

# fxplus.ac.uk/travel-transport

A limited number of long stay parking bays are available to students living at Glasney Student Village. More information about this and the car parking policy in general can be found at fxplus.ac.uk/travel-transport. Please note that there is very limited parking available at Tuke House, Armyn House and Maritime Studios. No parking is available at The Sidings, The View or The Warehouse, except for disabled bays.

# **Building work at Penryn**

There is continuing investment at the Penryn Campus and Glasney Student Village to provide new facilities. Work is carefully programmed to avoid disruption to students, especially during exams and the busy period leading up to them. However, sometimes there will be some unavoidable disturbance or inconvenience. Campus authorities will take all reasonable steps to keep this to a minimum, and do not give rent rebates or compensation for such circumstances. Students who consider that the disruption is excessive should follow the relevant complaints procedure.

# **Private sector**

Some students prefer the option of living off-campus. There is a variety of private sector accommodation available in Penryn and Falmouth as well as in rural locations, from lodgings and studio apartments to shared houses and flats. You can usually expect to pay between £75 to £90 per week plus bills.

The Private Sector Liaison Officer, based within the Accommodation Office, can give you detailed local advice and support you in finding the right place to live. We work closely with local landlords and letting agents throughout the year and organise a number of Accommodation Fairs over the summer to introduce new students to accommodation available in the private sector. The dates of these Accommodation Fairs are available on our website.

We also run an interactive online resource of private rented accommodation called Falmouth and Penryn Student Pad (see link below) which includes a database of available student properties.

To assist students looking for private sector accommodation for the first time, we run house hunting sessions in December and January as well as drop-in sessions every week in term-time and produce a useful house hunting checklist. This is available to view at fxplus.ac.uk/live/private-sector which also contains further helpful advice.

Please contact us if you are unsure about which option may be right for you. Details of how to contact the Accommodation Office can be found at the back of this guide.

falmouthpenrynstudentpad.co.uk



Our Accommodation Team manages an online list of private rented property which you can view at **fxplus.ac.uk/live/private-sector** 

# **Contact Us**

# **The Accommodation Office**

### **Oliver Lane**

**Head of Accommodation Services** 

# **Robyn Chesterman**

**Accommodation Office Manager** 

# **Richard Wilkins**

**Private Sector Liaison Officer** 

### **Claire Rolfe**

**Accommodation Officer** 

# **Teresa Smith**

**Accommodation Officer** 

# **Rebecca Mackay-Roberts**

**Accommodation Officer** 

# **Keep in touch**

The Accommodation Office **Accommodation Services** Penryn Campus Penryn, Cornwall **TR10 9FE** 

# **Telephone**

+44 (0)1326 253639

accommodation@fxplus.ac.uk



Falmouth & Exeter Student Accommodation Office



@FalmouthUoELive



PalmouthUoELive



fxplus.ac.uk/live